



MINISTRY OF FINANCE
DEPARTMENT OF REVENUE

OFFICE OF THE COMMISSIONER OF CUSTOMS

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FACILITY INTIMATION No. 5 /2015

Sub: Functioning of e-helpline for Trade & Industry in Trichy
Customs Zone comprising of the Commissionerates of
Trichy & Tuticorin – Reg.

It is brought to the notice of all Importers, Exporters, Customs Brokers, Steamer Agents, Shipping Lines that e-helpline is available for Trade & Industry in Trichy Customs Zone as a measure of providing tax-payer-friendly administration at the zonal level for clarifying the doubts of Trade and Industry of Tiruchirappalli Customs Preventive Zone in a user-friendly manner.

2. The Trade and Industry are, therefore, requested to make use of the referred 'e-helpline' facility using the Trichy Commissionerate's website viz. www.customstrichy.gov.in and e-helpline email address ccuprev-custrichy@nic.in and bring the same to the notice of their member constituents.

(K. C. JOHNY)
COMMISSIONER

To

1. As per mailing list
2. Commissionerate website
3. Notice Board, Trichy

Copy submitted to: The Chief Commissioner of Customs (Preventive), Trichy.